

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2011

This is to certify that: **Alibaba Cloud Computing Ltd.**
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Wen Yi Xi Road
Yuhang District
Hangzhou
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311121
China

阿里云计算有限公司 67395965-4
注册地址：杭州市西湖区天目山路
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Holds Certificate No: **ITMS 649827**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2011 for the following scope:

The IT service management of cloud computing services(including Elastic Computing Service, Relational Database Service, Server Load Balancer, Open Storage Service , Cloud Security Service, Virtual Private Cloud, Content Distribution Network)and disaster recovery services by Ali Cloud.

由阿里云为客户提供云计算服务(包括ECS 弹性计算、RDS 关系型数据库、SLB负载均衡、OSS 云存储服务、云盾安全服务、VPC专有网络、CDN 内容分发网络)和灾备服务的信息技术服务管理。

For and on behalf of BSI:

Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 11/03/2016

Latest Revision Date: 11/03/2016

Effective Date: 11/03/2016

Expiry Date: 10/03/2019

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This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +86 10 8507 3000.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2011 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.